



The Administration for Community Living (ACL) programs support the National Quality Strategy through health-related long-term services. The Administration for Community Living is focused on the unique needs of individual groups, such as persons with developmental disabilities and older adults, as well as the common issues that face individuals who need community-based support as they pursue the goal of living in the community rather than in an institutional setting. This Agency works to maximize the independence, well-being, and health of older adults, people with disabilities, and their families and caregivers across the life span by advancing effective policies, services, and supports.

The Administration for Community Living assists States with the development of well-managed, person-centered, long-term services and support systems that include streamlined access through a “No Wrong Door” system. No Wrong Door serves all populations and all payers who utilize long-term services and support. This approach provides consumers and their families with objective and easy-to-understand information about all their options through one-on-one counseling and assistance in navigating the application process(es) of the public program(s) for which they may be eligible.

The Administration for Community Living also uses its existing authorities, including those provided under the Affordable Care Act, to help States direct more funding for long-term services and support to home- and community-based services. The Administration for Community Living emphasizes the use of person-centered planning and participant-directed models that give consumers more control over the services they receive, including the ability to hire and direct their own direct-care workers.

In addition, the Administration for Community Living assists States with implementing comprehensive plans to support family caregivers that include the elements of information, training, respite, and peer support, as well as person-centered planning for families with school-age children with disabilities to help them make a successful transition into adulthood.

Finally, the Administration for Community Living works strategically to systematically develop and implement a comprehensive set of quality measures that will be endorsed by the National Quality Forum and used by the U.S. Department of Health and Human Services, the States, and other public and private entities to help ensure that people with disabilities and older adults receive high-quality services and support.

The Administration for Community Living’s Aging Services Program’s fundamental purpose, as laid out in the Older Americans Act, is to support the National Aging Services Network in its active participation in supporting community-based services with particular attention to serving economically and socially vulnerable elders. The Administration on Aging achieves this by focusing on three measures: 1) improving efficiency, 2) improving client outcomes, and 3)

effectively targeting services to vulnerable elder populations. Each measure is representative of several activities across the Aging Services Program budget.

Progress toward achievement of each measure is tracked using a number of indicators. The Efficiency measure and corresponding indicators are reflective of the Office of Management and Budget requirements to measure efficiency for all program activities. The Client Outcome measure includes indicators focusing on consumer assessment of service quality and outcome indicators focusing on nursing home predictors, successful caregiver program operation, and protection of the vulnerable elderly. The Targeting Measure and indicators focus on ensuring that States and communities serve the most vulnerable elders.

The purpose of the Developmental Disabilities Assistance and Bill of Rights Act of 2000 (DD Act) is “to assure that individuals with developmental disabilities and their families participate in the design of and have access to needed community services, individualized supports, and other forms of assistance that promote self-determination, independence, productivity, and integration and inclusion in all facets of community life, through culturally competent programs...” The Administration on Intellectual and Developmental Disabilities continually reviews performance measurement and data reporting activities across all DD Act programs with an increased focus on outcomes, including the establishment of performance measurement workgroups, enhancement and streamlining data collection, and engagement with evaluation experts to recommend improvements.

The Administration for Community Living ACL supports the National Quality Strategy through health-related long-term services and support services through the administration of its programs authorized under the DD Act and the Older Americans Act. Its strategic plan includes:

- Protecting the rights of people with disabilities and older adults, and prevent their abuse, neglect and exploitation.
- Empowering people with disabilities and older adults to make informed decisions about their health and independence, and to actively participate in the design and implementation of the policies, programs and systems that affect their lives.
- Enabling people with disabilities and older adults to remain in the community through the provision of long-term services and supports, including supports for family caregivers.
- Advocate on behalf of people with disabilities and older adults and ensure their interests are reflected in the design and implementation of federal policies and programs (e.g. Employment, Housing, Transportation, etc.).
- Maintaining effective and responsive management.