

Fielding the CAHPS Clinician and Group Survey

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Session Description

- This session is a discussion of audience-identified issues in fielding the CAHPS Clinician and Group Survey
- It will be moderated by the speakers



Clinician & Group Kit

- “Off the shelf” survey templates
 - Adult primary care 1.0
 - Adult specialty care 1.0
 - Child primary care 1.0
 - Child primary care 2.0 (beta version)
- Two kits for Clinician & Group
 - 4-point scale for response options
(Never/Sometimes/Usually/Always)
 - 6-point scale for response options
(Never/Almost never/Sometimes/Usually/Almost always/Always)



Other Clinician & Group Surveys

- Visit-specific survey is currently being tested
 - Complement to “last 12-month” survey version
 - Reference is “your visit”
 - Response scale is Yes, definitely, Yes, somewhat, No
 - Covers core topics
 - Final design will be informed by testing