

## Summary Comparison of Selected Survey Administration Statistics



<i>Statistic</i> <i>Test Site</i>	<i>KP AIR</i>	<i>HealthPlus RAND</i>	<i>PBGH Harvard</i>
<b>Response Rates</b>	<b>Mail/Telephone:</b> 45-47%	<b>Mail:</b> 47%	<b>Mail/Web:</b> 37%
<b>"Your doctor" confirmation</b>	<b>Panel:</b> 96-97%	<b>97%</b>	<b>97%</b>
<b>"Visit with this doctor" confirmation</b>	<b>Panel:</b> 95%	<b>96%</b>	<b>86% Visit with PCP</b>
<b>Vendor cost per completed survey</b>	<b>\$11.30</b>	<b>\$7.92</b>	<b>\$5.28-\$5.86</b>