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cahps® Surveys and Tools to Advance Patient-Centered Care

Today's Speakers

Stephanie Fry
Moderator

Christine Crofton, PhD

David Meyers, M.D.

Sarah Scholle, DrPH

Patricia Gallagher, PhD

Event Materials

Ready

AHRQ
Agency for Healthcare Research and Quality
Advancing Excellence in Health Care • www.ahrq.gov

CAHPS® Webcast

A Webcast Presented by
the CAHPS User Network

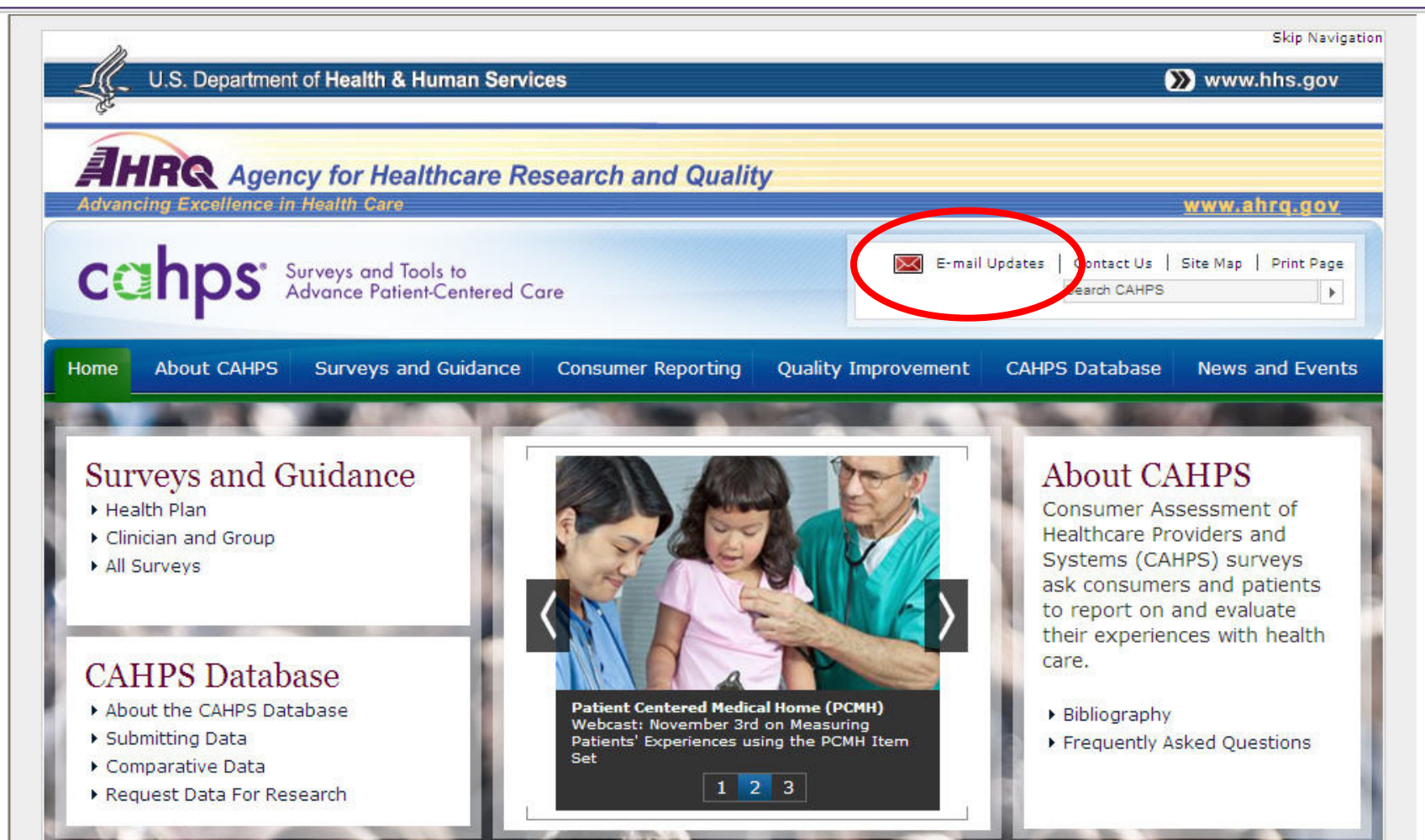
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The screenshot shows the AHRQ website header with the U.S. Department of Health & Human Services logo and the AHRQ logo. The CAHPS logo is prominently displayed with the tagline 'Surveys and Tools to Advance Patient-Centered Care'. A navigation bar includes links for Home, About CAHPS, Surveys and Guidance, Consumer Reporting, Quality Improvement, CAHPS Database, and News and Events. A search bar is located on the right. The 'E-mail Updates' link is circled in red. Below the navigation bar, there are three main content areas: 'Surveys and Guidance' with links to Health Plan, Clinician and Group, and All Surveys; 'CAHPS Database' with links to About the CAHPS Database, Submitting Data, Comparative Data, and Request Data For Research; and 'About CAHPS' with links to Bibliography and Frequently Asked Questions. A central banner features a photo of a doctor and a child, with text about the Patient Centered Medical Home (PCMH) webcast.

U.S. Department of Health & Human Services

www.hhs.gov

AHRQ Agency for Healthcare Research and Quality

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cahps® Surveys and Tools to Advance Patient-Centered Care

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Search CAHPS

Home About CAHPS Surveys and Guidance Consumer Reporting Quality Improvement CAHPS Database News and Events

Surveys and Guidance

- ▶ Health Plan
- ▶ Clinician and Group
- ▶ All Surveys

CAHPS Database

- ▶ About the CAHPS Database
- ▶ Submitting Data
- ▶ Comparative Data
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About CAHPS

Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys ask consumers and patients to report on and evaluate their experiences with health care.

- ▶ Bibliography
- ▶ Frequently Asked Questions

Patient Centered Medical Home (PCMH)
Webcast: November 3rd on Measuring Patients' Experiences using the PCMH Item Set

1 2 3

- Questions or comments?
 - ✉ E-mail: cahps1@ahrq.gov
 - ☎ Phone: 1-800-492-9261
 - 🌐 Website: www.cahps.ahrq.gov
- On CAHPS Web site:
 - Presenters' slides
 - Webcast recording
 - Written transcript

- Evaluation Survey: Please complete the evaluation survey. Your feedback is important to us.
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