

# To Ask a Question:



Surveys and Tools  
To Advance Patient-Centered Care

## Today's Speakers



Donna  
Marshall



Thomas  
Schlesinger



Dale  
Shaller

Event Materials



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Ask a Question

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## The CAHPS® Clinician & Group Survey: Strategies for Community-Wide Implementation

A Webcast Presented by  
the CAHPS User Network  
December 8, 2010  
2:00 – 3:00 pm ET

# CAHPS Database for C&G Survey



- **Preliminary comparative data for 12-month version**
  - Now available
- **New submission and reporting schedule**
  - Both 12-month and Visit versions
  - Submission system closes 12/15/10
  - Online reporting of results in April 2011
- **To contribute data and receive reports:**
  - Contact us at: [ncbd1@ahrq.gov](mailto:ncbd1@ahrq.gov)
  - Toll-free number: 888-808-7108

# After the Webcast



- **Questions or comments?**



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Website: [www.cahps.ahrq.gov](http://www.cahps.ahrq.gov)

- **On CAHPS Web site:**

- Presenters' slides
- Webcast recording
- Written transcript

# Thank You!



- **Evaluation Survey:** Please complete the evaluation survey. Your feedback is important to us.
- **Questions or comments?**
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